

Tri-County Rentals

Privacy Policy

Effective Date: 1/1/2026

Tri-County Rentals values your privacy and is committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it, and how we safeguard it.

Information We Collect

We may collect the following personal information when you interact with our business, website, or services:

- Name
- Phone number
- Email address
- Billing and payment information
- Rental details and service history
- Communication preferences (including SMS consent)

How We Use Personal Information

We use personal information to:

- Provide and manage rental services
- Communicate with you about reservations, orders, invoices, and account updates
- Send appointment reminders, delivery notifications, and service alerts
- Respond to inquiries and customer support requests
- Improve our services and customer experience

Sharing of Personal Information

We do not sell or rent your personal information. We may share personal information only with:

- Service providers who assist in operating our business (e.g., payment processors, messaging platforms), strictly for business purposes
- Legal or regulatory authorities if required by law

SMS consent is not shared with third parties or affiliates.

Data Security

We take reasonable administrative, technical, and physical measures to protect your personal information from unauthorized access, disclosure, or misuse.

Your Choices

You may opt out of SMS communications at any time by texting **STOP**. For assistance, text **HELP** or contact us through our website.